

SECURITY DREAMER

DreamerGear Evaluation

Milestone XProtect Analytics



The Open Platform Company

Exact Name and Version of Product	Milestone XProtect Analytics and XProtect Corporate
Manufacturer and Website	Milestone Systems www.milestonesys.com
Type of Product	Video and Analytics management
Uses	Surveillance Video Management
What We Loved	Integration & Support for many different cameras
What We Didn't	Poor reporting and incident management tools
Price	Starts at \$7990 plus purchase of 3 rd party analytics
Overall Rating	3.5 out of possible 5

Overview

Milestone Systems is the video management company with the fastest growing brand recognition. I rarely hear an integrator or end user talk about surveillance video management without Milestone being mentioned. The company's XProtect Analytics is enjoying the same buzz largely because of the effective marketing and press exposure to the system. For me, it was Milestone that put the concept of video management merged with analytics management on the map. So of course I had high expectations when I evaluated the product.

We've come to expect Milestone to support a greater variety of cameras than anyone else, and nothing has changed with this product. I've always been impressed by Milestone's leadership in 3rd party product support. Milestone provides several options for integrating analytics: sharing data via a plug-in; providing an API so a third party analytics product may enjoy limited operations directly from the Milestone console; or a "Generic Interface" which give a Milestone look and feel to one or more analytics products. Milestone is still the industry leader in integration.

I'm not thrilled that customers will have to purchase three or more separate products to achieve the promises of video management plus analytics management. The system I evaluated assumed that Milestone XProtect Corporate edition was installed and running. Milestone XProtect Analytics ran separately, as did the 3rd part analytics engines from Agent VI and Dacolian. However, my main complaint is that the package is oriented toward viewing live video and performing investigations, but not toward incident response. In my mind, video management's primary purpose is faster detection of security problems and enabling lower response times for the security personnel. XProtect Analytics certainly helps to spot malicious and anomalous events by integrating popular third-party analytics programs like Cernium and AgentVI, but it stops there. Reporting and incident tracking are abysmal. Nevertheless, Milestone delivers a lot of value for the money.

Related Product Reviews

Aimetis Symphony Enterprise Edition 6.2
Verint Nextiva 6.0

Category	Rating
Architecture	
Performance	
Ease of Use	
Administration	
Value	
Overall Rating	

For detailed analysis, reprints, or to submit a product for evaluation, please contact steve.hunt@huntbi.com